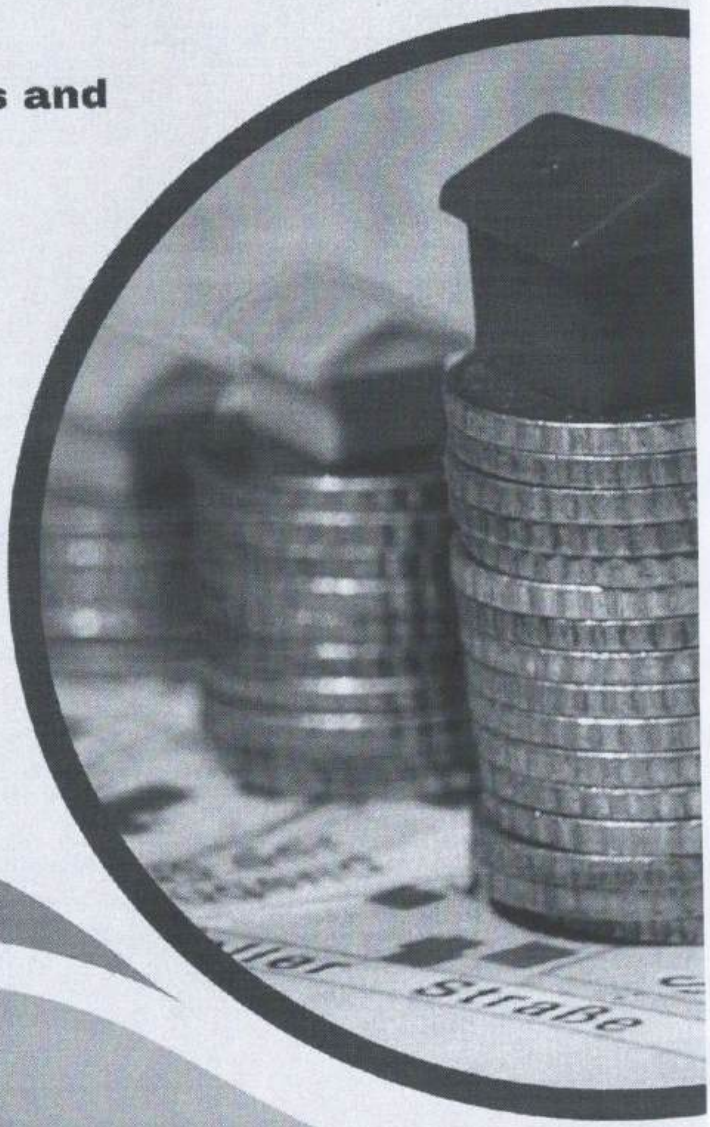
Bank of Oromia

Coopbank's Revised Terms and Tariffs



October, 2025

Baankii Hojii Gamtaa Oromiyaa
Cooperative Bank of Oromia
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5. Domestic Service Charges

S. N.	Service Type	Approved Rate
1	**Branch Related Services**	
1.1	Deposit at branch	**Free**
1.2.	**Cash Withdraw**	
1.2.1	Up to Birr 1,000	Free
1.2.2	Birr 1,001 - Birr 10,000	Birr 10
1.2.3	Birr 10,001 - Birr 50,000	Birr 15
1.2.4	Birr 50,001-75,000	Birr 50
1.2.5	Birr 75,000 -100,000	birr 75
1.2.6	Above 100,000	100 birr + 25 birr per additional hundred thousand birr
1.2.5	Wadia Account and Government Budgetary Institutions	Free
2	**Account to account Transfer**	
2.1	Transfer to own account (the same Customer ID)	Free
2.2	**Transfer to another account and Bill Payments within the bank**	
2.2.1	Birr 1 - Birr 10,000	Birr 10
2.2.2	Birr 10,001 - Birr 100,000	Birr 15
2.2.3	Above Birr 100,000	Birr 25
2.2.4	Wadia Account / Government Budgetary Organizations	Free
2.2.5	Bulk transfer/Salary payment	Birr 0.75 Cents /person
3	**Bank to Bank Transfer (EATS)**	
3.1	**Outgoing Real Time Gross Settlement (RTGS) Transfers (Outgoing MT 103)**	
3.2	≤1,000,000	Birr 150 plus NBE charge per transaction
3.3	Birr 1 Million - birr 5 Million	Birr 200 plus NBE charge per transaction
3.4	Birr 6 Million -25 Million	Birr 250 plus NBE charge per transaction
3.5	Above 25 Million	Birr 300 plus NBE charge per transaction
3.6	Outgoing Cheque clearing fee (Cheque & CPO)	Birr 150 plus NBE charge per Check and CPO
3.7	Incoming Real Time Gross Settlement (RTGS) Transaction	Free
3.8	Incoming low value (Cheque, CPO and Credit transfer)	Free
4	**CPO (Cash Payment order)**	
4.1	**Issuance**	
4.1.1	Commission for CPO issued against the account (for a/c holders)	**birr 100**
4.2	**Commission for CPO issued against cash (for non- a/c holders)**	
4.2.1	Up to Birr 100,000	Birr 500
4.2.2	Birr 100,001 - Birr 200,000	Birr 700
4.2.3	Above Birr 200,000	Birr 1000
4.3	**Cancellation and Amendment**	
4.3.1	Service charge for cancellation of CPO for a/c holder	**Birr 150**
4.3.2	Service charge for cancellation of CPO for non- a/c holder	**Birr 300**
4.4	**Lost and Refund/Lost and Replacement**	
4.4.1	Service charge on replacement of CPO for a/c holders	**Birr 300**
4.4.2	Service charge on replacement of CPO for non-a/c holders	Birr 1000

S. N.	Service Type	Approved Rate
4.4.3	Lost and refunding for account holders	Birr 200
4.4.4	Lost and refunding for non-account holders	Birr 1000
4.4.5	CPO Confirmation Charge (Telephone Expense)	20 ETB
4.4.6	Normal other bank Cheque and CPO clearance	20 ETB
5	**Cheque**	
5.1	100 leaves	500 ETB Flat**(cost:340.6)**
5.2	50 leaves	350 ETB Flat **(cost:183.1)**
5.3	25 leaves	200 ETB Flat **(cost:153.6)**
5.4	10 leaves	175 ETB flat **(NA)**
6	**Service charge on saving passbook**	
6.1	Passbook issuance up on opening	**25 birr**
6.2	Replacing lost passbook service charge	**100 ETB**
6.3	Replacing damaged passbook service charge	**100 ETB**
6.4	Replacing Fully Utilized passbook service charge	**Birr 50**
6.5	Account Closure Before 6 months (Saving Account)	**Birr 100**
7	**Cheque returned unpaid due to insufficient funds**	
7.1	First instance commission	Fine 100 ETB, mark in the register book and serve a first written warning
7.2	Second instance	Fine 3% of the Cheque value for the amount not in excess of 25,000 ETB with a second written reminder
7.3	Third instance	Fine 5% of the Cheque value amount not more than 50,000, close the account and report to customer account transaction services and inform the same to the customer
7.4	Cheque returned unpaid due to other reason	NA
7.5	Special Cheque clearance charge per check	70 ETB per Cheque
7.6	Current account statement copies or additional request	25 ETB per page
7.7	Current account statement copies or additional request (softcopy)	For self-free/ for other parties flat 20 ETB
7.8	Current account closure fee	50 ETB
9	**Balance confirmation letter charge**	
9.1	Local	**Birr 200 Flat**
9.2	Foreign/International	**Birr 200 Flat**
10	**Standing Instruction**	
10.1	Monthly standing instruction (s/A, c/A, TD, FCY, O/D) (Own Bank Account)	Free for all internal transaction 50 ETB per transaction plus RTGS fee
10.2	Monthly standing instruction (s/A, c/A, TD, FCY, O/D) (Other Bank Account)	**100+ RTGS Fee**
11	**Stop payment charge for Cheque, CDT, etc.**	
11.1	Stop payment for loss of Cheque	**300 ETB per Cheque**
11.2	Service charge to broadcast for stop payment of lost instruments to be distributed to all branches	Free
12	**Replacement of staff ID or Badge**	
12.1	Staff ID Replacement	200 ETB for ID and badge each

S. N.	Service Type	Approved Rate
12.2	Staff Badge Replacement	200 ETB for ID and badge each
13	**Duplication**	
13.1	Duplicate advice per page or advice	Birr 30
13.2	Preparing duplicate statement per page	Birr 30
14	**Service charge on inactive /Dormant Accounts**	
14.1	Service charge on inactive current account	>1000 = ETB 250 per six months
15	**Service charge on inactive S/A**	
15.1	S/A balance below 5 ETB (every two years)	S/A balance below 5 ETB (every two years) credited to other income account. Any unclaimed liability starting from 5 ETB transferred to NBE as per directive No.SBB/75/2020 article 4.2
15.2	Any unclaimed liability starting from 5 ETB	
16	**Other Service Charges**	
16.1	**Authentication fee at Documents authentication and Registration office and courts**	
16.1.1	Online	Birr 100
16.1.2	In-person	Birr 200 Plus third-party charge per case
17	**Inquires Requiring investigation**	
17.1	Up to one year per inquiry (court cases, revenue authority, investment commission . . . etc.)	150 ETB per inquiry (Inquiry requested by ERCA, police, Ministry of Justice, FIC is free)
17.2	Over one year	200 ETB per inquiry (Inquiry requested by ERCA, police, and Ministry of Justice is free)
17.3	Balance confirmation to Customer's External Auditors (S/A, C/A, TD, FCY, O/D, LOANS accounts)	500 ETB Flat
17.4	Photocopy per page	Birr 30 per page
18	**Share related service charges**	
18.1	**Blocking of Coopbank share to be held as collateral with other entities**	
18.1.1	Up to 1 Million	Birr 1000
18.1.2	1 Million-10 Million	Birr 2000
18.1.3	>10 Million	Birr 3000
18.2	Unblocking of Coopbank share held as collateral with other entities.	Free
18.3	Share transfer fee	(1% of share value from each party) minimum 200 ETB
18.4	Share Confirmation fee	200 ETB Flat
18.5	Authentication of shareholders agent documents	250 ETB Flat
18.6	**Share account statement charge**	
18.6.1	Mail	Free
18.6.2	Hard Copy	Birr 10 Per Page
18.7	Share Certificate fee (at the time of transfer to other person/body	500 ETB Flat
18.8	Signatory Change	Birr 20 per account
19	KYC Change Request (Name/Phone Number/any other)	25 birr/Request
20	Humanitarian Cash Payment	Shall be managed case by case.

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